INTRODUCTION

The ROYAL GREENS Hurricane Preparedness Guide is a compilation of advice from experts such as the National Hurricane Center, American Red Cross and Emergency Management Offices. Experts believe the best way to cope with a hurricane is to prepare a plan in advance.
Important Telephone Numbers and Websites

- General Emergency ................................................................. 911
  
  *Note: During a hurricane may not be available*

- County Emergency Management........................................... 239-533-3622
  
  *Comprehensive Information for Lee County*
  Website: [www.leeeoc.com](http://www.leeeoc.com)

- American Red Cross.............................................................. 239-278-3401
  Website: [www.gulfcoastredcross.org](http://www.gulfcoastredcross.org)

- FEMA (Federal Emergency Management Agency)................... 800-621-3362
  Website: [www.fema.gov](http://www.fema.gov)

- Florida Power & Light............................................................. 800-468-8243
  Website: [www.fpl.com](http://www.fpl.com)

- Sheriff (LCCSO) – Non-Emergency ......................................... 239-477-1000

- South Trail Fire & Rescue – Non-Emergency ........................... 239-433-0080

- Gateway Services (Water)..................................................... 239-561-1313

- Lee Memorial Hospital ....................................................... 239-343-2000
  Website: [www.leememorial.org](http://www.leememorial.org)

- National Hurricane Center Website: [www.nhc.noaa.gov](http://www.nhc.noaa.gov)


- Preparedness for People w/Disabilities Website: [www.disabilityresources.org/DISASTER.html](http://www.disabilityresources.org/DISASTER.html)

- Domestic Animal Services................................................... 239-530-7387

- Senior Helpline................................................................. 711 or 239-332-3049

- Code Enforcement .............................................................. 239-403-2440

- Consumer Assistance Hotline............................................... 800-227-8676

- Public Utilities Engineering.................................................. 239-732-2679

- Insurance Commissioner...................................................... 239-461-4000

- Health Department ............................................................. 239-774-8200

- Price Gouging Hotline ....................................................... 866-966-7226
Hurricane Terminologies

Hurricane Season
June 1st to November 30th

Hurricane Watch
Weather bulletin warning of hurricane conditions which pose a threat to the coastal or inland communities. This is the first notice; means the eye of a hurricane may threaten within 36 hours. Preparations should begin for coping with storm impacts and possible evacuation.

Hurricane Warning
A warning has been issued that dangerous effects of hurricane are expected in a specified area in 24 hours or less.

Category One Hurricane
Winds of 73 to 95 mph. Damages to include: low-lying escape routes located inland will be cut off by rising water two to four hours before the arrival of the center of the hurricane; marinas flooded; some damage to windows, doors and roofing is expected; major damage to mobile homes; storm surge 5 to 7 feet above normal.

Category Two Hurricane
Winds of 96 to 110 mph. Damages to include: low-lying escape routes located inland will be cut off by rising water two to four hours before the center of the hurricane arrives; mobile homes expected to be destroyed; some structural damage to small buildings; serious coastal flooding; storm surge 8 to 10 feet above normal.

Category Three Hurricane
Winds of 111 to 130 mph. Damages to include: low-lying escape routes located inland will be cut off three to four hours before the center of the hurricane arrives; mobile homes destroyed; some structural damage to small buildings; serious coastal flooding; storm surge 11 to 12 feet above normal.

Category Four Hurricane
Winds of 131 to 150 mph. Low-lying escape routes located inland will be cut off three to four hours before the center of the hurricane arrives. Major damage to lower floors of buildings adjacent to shorelines due to wave battering and flooding. Collapse of roofs of many small residences. Storm surge 13 to 18 feet above normal.

Category Five Hurricane
Winds more than 156 mph. Low-lying escape routes located inland will be cut off three to four hours before the center of the hurricane arrives. Small buildings will be overturned or blown away. Extensive shattering of glass in windows and doors. Collapse of roofs of many residential and industrial buildings. Some buildings will collapse. Storm surge greater than 18 feet above normal.

Storm Surge
An abnormal rise in sea level accompanying a hurricane or other intense storm. A surge may be up to 20 feet high.
Hurricane Planning

It is imperative that each and every unit owner prepare a hurricane plan for their entire household - an outline that specifies what every member of the household will do before, during and after a hurricane. General guidelines for preparing your hurricane plan are as follows:

1. Gather a two-week supply of all items listed in “Attachment A - Suggested Owners Hurricane Supply Checklist”.
2. Make arrangements in advance for where your household will stay during a hurricane - at home, a friend's home, a shelter or a hotel. Make arrangements for a back-up location as well. Make sure everyone knows the location, address and phone number.
3. Ask an out-of-town relative or friend to be your emergency contact, and make sure everyone knows that person’s phone number. Tell your contact person where you will be during the hurricane.
4. Make arrangements for those with special needs and register with county.
5. Practice and review your plan.
6. Determine in advance who will move your vehicle and/or where the vehicle will be parked. Royal Greens Condominium Association, Inc. will not be responsible for any damage done to your car by a hurricane.
7. Review service providers contact name and telephone numbers listed in “Attachment B – Service Provider Contact List”.

Insurance

You should review your insurance coverage with your agent. For more information on insurance coverage, call Florida’s toll-free Insurance Consumer Help line at 1-800-342-2762, or 1-800-528-7094. Remember, Section 718.111(11) (c) of the Florida Statutes requires that each unit owner acquire homeowners insurance for those portions of the unit that are not covered by the Association’s policy.

Owners Responsibilities:

Prepare your unit for a hurricane as follows:

- Find a hurricane caretaker who will be responsible for preparing your unit for a hurricane.
- Register your hurricane caretaker’s name with the Property Manager.
- **Remove all furniture, decorative wall fixtures and other loose items from any open balcony or lanai.** Units that have ceiling fans in their lanai must remove the fan blades.
- Unit owners must be sure there are no items in the common area front entry to your unit.
- Close and firmly lock all sliding glass doors and windows.
- Place towels at the inside bottom of all doors leading to balconies and lanai to limit water intrusion.
- Prepare for the loss of utility services.
- Clean bathtubs and fill with water in case water lines are damaged. Use this water for cleaning and to refill toilet as needed.
- Turn off water at master valve (if not already done).
Elderly Residents

- Plan on taking care of yourself without electricity. Remember that the person taking care of you and your electrical devices may not be available right before and directly after the storm. If you are not available to do so, make other arrangements beforehand.
- If you are elderly, frail, or a person with disabilities and have friends or relatives that can help you with your housing and welfare, contact them now so that they can include your needs as part of their hurricane planning. They will need to include the time it will take for you to gather items you need and transportation time.
- Make a list of prescribed medications, and get a month's supply. You should also make copies of the prescriptions. If you normally require a special diet, make sure you take along three days' supply of it in containers that will be easy to open.
- Transfer to a manual wheelchair if you are in a battery operated one. You may not be able to recharge the batteries.
- Make sure you are wearing an I.D. bracelet with your name, medications, allergies and contact information.
- If someone in your home requires special attention or medical care, contact your county's "special needs centers". Call the Emergency Management Center for instructions.

Evacuation Planning

Plan an evacuation route at the beginning of the hurricane season. When we receive orders that your home is in an evacuation area, ALL PERSONS SHOULD LEAVE YOUR HOME AS SOON AS POSSIBLE AND PROCEED TO SHELTERS OR OTHER PREDETERMINED PLACES OF SAFETY.

Reminders:

- Fully fuel your vehicle prior to evacuation.
- Activate your personal emergency evacuation plan. Evacuate using your chosen route. It is best to stay at a protected dwelling inland within your county.
- If you live alone, consider "teaming-up" with a neighbor to work out an evacuation plan.
- If you must go to a shelter, stay tuned to the radio or television for shelter information - shelter locations may change.
- Owners must turn off your water (turn off all icemakers to prevent damage), empty refrigerators of all perishables and ice, remove furniture, etc. from the balconies and lanais, lock sliding glass doors. Remove any loose objects such as furniture, planters, vulnerable lighting fixtures that are outside. Owners are also responsible to secure their unit interiors.
- Have evacuation plan for pets.
- Turn off small appliances that are not needed.
- Get extra supply of cash.
- Strongly consider the possibility of no electrical power or generator after a hurricane. Power could be off for weeks with no air conditioning, snakes, insects, mold, inoperable elevators, no water and emergency vehicles not being able to get through. If you choose to stay, you will be on your own.

Post Hurricane

- Return to community when public notification is given by Lee County Emergency Services that it is safe to return to the area and flooding in the area of ROYAL GREENS is not an issue.
- Be aware of possible downed power lines and other debris which may pose real dangers/hazard to you and your pets.
• Be careful walking outside; be on the lookout for wild animals in the area (i.e. snakes, raccoons, alligators, etc).

• Owners, please refrain from calling the Property Management Company. This drastically interferes with operations. We will update you with an assessment as soon as we are able. This may take at least two to five days. Check the website http://web.kw-ic.com/royalgreens/ for updates.

ATTACHMENT A

SUGGESTED OWNERS HURRICANE SUPPLY CHECKLIST

HURRICANE SUPPLY KIT CHECKLIST (maintain a two week supply for each person in your home of each of the following items):

**Baby Supplies:**
- Formula, bottles, powdered milk, jarred/canned baby foods, diapers, towelettes and special medications.

**Food Supplies:**
- Purchase foods that require no refrigeration and little preparation such as: ready-to-eat canned food, canned juices, milk/parmalat, soup, soft drinks, instant coffee/tea, lots of ice (you can freeze your water supply).

**Medical Supplies:**
- First aid kit, rubbing alcohol, aspirin, non-aspirin pain reliever, anti-diarrheals and antacids, extra prescription medication (especially for those with heart problems and diabetics). Ask your physician or pharmacist how to store prescription medication.

**Other Supplies:**
- Wind-up or battery-operated radios, flashlights, non-electric can opener, extra batteries, ABC-rated fire extinguisher in a small canister, portable cooler, absorbent towels, plastic trash bags, wind-up or battery operated clock, extra set of keys, screw driver, hammer, photocopies of prescriptions, photo identification, proof of occupancy of residence (utility bills), medical history and information.

**Personal Items:**
- Toilet paper, towels, soap, shampoo, personal and feminine hygiene products, denture needs, contact lenses and an extra pair of eye glasses, sun protection and insect repellent.

**Water:**
- A minimum of seven gallons of water per person (1/2 gallon for drinking and 2 gallons for bathing, tooth brushing, etc.). Please store water in clean plastic containers.
# ATTACHMENT B

## SERVICE PROVIDER CONTACT LIST

<table>
<thead>
<tr>
<th>Service Provider</th>
<th>Contact Information</th>
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<tbody>
<tr>
<td>AmeriDry (Water<em>Fire</em>Mold)</td>
<td>239-225-1379</td>
</tr>
<tr>
<td>Sean Lalonde</td>
<td>239-839-7275</td>
</tr>
<tr>
<td>Briceland Agency (Insurance)</td>
<td>800-724-7145</td>
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<tr>
<td>Comcast</td>
<td>239-280-1964</td>
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<tr>
<td>Extreme Plumbing</td>
<td>239-931-4433</td>
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<tr>
<td>Integrity Electric</td>
<td>239-344-7925</td>
</tr>
<tr>
<td>Lee County Fish &amp; Game</td>
<td>866-392-4286</td>
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<tr>
<td>Lee County Sheriff’s Office</td>
<td>239-477-1000</td>
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<tr>
<td>Mid Point Cooling</td>
<td>239-561-6689</td>
</tr>
<tr>
<td>Superior Fire and Life Safety</td>
<td>850-572-0265</td>
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